

Congress Rental Network enables its users (“they“, “their“, “you“ or “your“), via its Website (<https://www.congressrentalnetwork.com>) (the “Website“), its API, mobile apps, its services or other means (the “CRN Platform“), to remotely transfer voice, video and data in real-time.

Your use of the Website and the CRN Platform is subject to the terms set forth in this Privacy Policy (the “Privacy Policy“)

PLEASE READ THIS PRIVACY POLICY CAREFULLY. BY ACCESSING OR USING OUR WEBSITE OR THE CRN PLATFORM, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO BE BOUND TO ALL THE TERMS OF THIS PRIVACY POLICY AND OUR WEBSITE TERMS OF SERVICE. IF YOU DO NOT AGREE TO THESE TERMS, EXIT THIS PAGE AND DO NOT ACCESS OR USE THE WEBSITE OR THE CRN PLATFORM.

We are committed to respect and protect the privacy of the personal information we obtain from you through our Website and we have created this Privacy Policy to inform you about how we collect, use and share your personal information, and our privacy practices in general.

Congress Rental Network collects two types of information about you: Personally Identifiable Information and Non-Personally Identifiable Information.

Personally Identifiable Information.

Personally Identifiable Information is information that may be used to identify an individual, including a first and last name, physical address, email address, phone number, or other contact information. We may use Personally Identifiable Information, including usage history, to enhance the operation of the Website and the CRN Platform, improve our marketing and promotional efforts, analyse Website and CRN Platform usage, and to improve the Website and the CRN Platform. We may also use Personally Identifiable Information to troubleshoot, resolve disputes, accomplish administrative tasks, contact you, and enforce our agreements with you, including this Privacy Policy. Your Personally Identifiable Information resides on a secure server that only selected personnel have access to. We encrypt sensitive information using Secure Socket Layer (SSL) technology to ensure that your Personally Identifiable Information is safe as it is transmitted to us. Below you can find more detailed information on what Personally Identifiable Information we collect; when and why we collect it, and how long we retain it.

Website Forms. When you are filling the contact form on our website you will be asked for your name, email and phone number. We ask you to voluntarily provide this information to be able to get in touch with you, to provide you with more information regarding our products and, if needed, to create an admin account for the CRN platform. We retain this information indefinitely unless you request to delete it.

Speaker, interpreter and moderator login. When you are logging in with speaker, interpreter or moderator tokens, we will ask you to provide your full

name. This is done to track the users and to provide better experience of the platform to all the participants. We retain this information in our logs indefinitely unless you request to delete it.

Stream archives. We might archive certain audio and video data for training and quality assurance purposes. Such archives are stored on our secure servers, have strict access policy and can be deleted at any time at your request.

To prevent unauthorized access, to maintain the accuracy of your Personally Identifiable Information, and to ensure that you're in control of it, we have put in place appropriate physical, technical, and administrative controls to safeguard and secure the personal data we process. Upon request, CRN will provide you with information about whether we hold any of your personal data. All your Personally Identifiable Information that we hold can be deleted from our servers at your request. If you have any concerns or suspect unauthorized activities associated with your account, please contact us at info@congressrentalnetwork.com.

Release of Personally Identifiable Information. We will not sell or share your Personally Identifiable Information with other parties except as provided below:

As required by law. We reserve the right to disclose your Personally Identifiable Information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our Website; enforce or apply this Privacy Policy, Terms of Service or other agreements; or protect the rights, property or safety of the Website, users of the CRN Platform, employers, or others.

Non-Personally Identifiable Information.

Non-Personally Identifiable Information is information that does not identify a specific person. This type of information may include things like the type of browser you are using, your Internet Protocol ("IP") address, or general and/or aggregated location data that does constitute Personally Identifiable Information. We may automatically collect this information when you visit our Website or use the CRN Platform using electronic tools like Cookies, as described below in this Privacy Policy. We use Non-Personally Identifiable Information to troubleshoot, administer the Website and the CRN Platform, and analyze trends.

Website visits and audience login. When you use the Website and the CRN Platform as an audience user, we do not collect any personally identifiable information. However, data transmitted by your browser that enables you to access the website is collected. This includes:

- IP address
- Date and time of the request
- Time zone difference from Greenwich Mean Time (GMT)

- Website from which the request comes
- Browser
- Operating system and its interface
- Language and version of the browser software
- The country of origin for the visitor

Updating Information.

If you are enrolled in the CRN Platform as a Partner, you may change any of your Personally Identifiable Information by logging into your account and accessing the “Profile” page. We encourage you to promptly update your Personally Identifiable Information if it changes, as out-of-date data may negatively affect the quality of your CRN Platform use and experience.

Choices on Collection/Use of Information.

You can always choose not to provide certain information, although a certain level of information is required to engage in activities on the Website and to use the CRN Platform. If you do not want to receive newsletters and promotional emails from us, you may elect to opt-out of receiving them at any time by hitting the “unsubscribe” button at the bottom of any of our e-mails.